

# Drinking Water - Consumer Confidence Report (CCR) Certification Form

Community Water System Name: \_\_\_\_\_ Covington County Water Authority \_\_\_\_\_

Public Water System Identification No: \_\_\_\_\_ 00361 \_\_\_\_\_ Year: \_\_\_\_\_ 2020 \_\_\_\_\_

**Important:** Community water systems are required to both deliver a copy of the CCR to each customer, and reach non-bill paying customers using "good faith" efforts. For direct delivery, you may choose either traditional or electronic methods, or both.

1. A community water system that sells water to another community water system shall deliver the information needed to complete the CCR to the buyer system by April 1. If mutually agreed upon in writing, seller and buyer may select a different date for delivery.

Date Accomplished: \_\_\_\_\_ March 15 \_\_\_\_\_ -OR-  Not applicable

2. For systems that were cited for violation(s) during the CCR reporting year:

The CCR contains information on the violation(s) plus any required notice -OR-  Not applicable.

3. For systems serving a population of at least 100,000 (33,333 customers):

- Good faith effort made to reach consumers who do not receive bills (Complete #11 below).
- Copy posted to publicly accessible website. Date: \_\_\_\_\_
- Copy mailed to all customers\*. Date: \_\_\_\_\_

\*The system may optionally distribute the CCR electronically by completing #9 and/or #10 below.

4. For systems serving a population of 10,000 – 99,999 (3,333 – 33,332 customers):

- Good faith effort made to reach consumers who do not receive bills (Complete #11 below).
- Copy mailed to all customers\*. Date: \_\_\_\_\_

\*The system may optionally distribute the CCR electronically by completing #9 and/or #10 below.

5. For systems serving a population of 500 – 9,999 (167 – 3,332 customers):

CHOOSE ONE OF THE FOLLOWING:

- Notify customers in writing (in advance) the date the CCR will be published in newspaper (Date: \_\_\_\_\_) AND Publish CCR in one or more local papers (Date: \_\_\_\_\_)
- Mail copy of CCR to all customers\*. Date: \_\_\_\_\_ June 29, 2021 \_\_\_\_\_

\*The system may optionally distribute the CCR electronically by completing #9 and/or #10 below.

6. For systems serving a population less than 500 (166 or fewer customers):

CHOOSE ONE OF THE FOLLOWING:

- Notify customers in writing the CCR is available upon request (Date: \_\_\_\_\_) AND Display CCR in a prominent place easily accessible to consumers (Date: \_\_\_\_\_)
- Mail copy of CCR to all customers\*. Date: \_\_\_\_\_

\*The system may optionally distribute the CCR electronically by completing #9 and/or #10 below.

7. Applicable to ALL systems:

- Copy provided to local health department. Date: \_\_\_\_\_
- Copy provided to any public library within 5 miles of water system office. Date: \_\_\_\_\_

8. For systems whose rates are regulated by the Alabama Public Service Commission (PSC):

Copy provided to the PSC. Date: \_\_\_\_\_ -OR-  Not applicable.

9. For optional internet posting instead of a customer mailer, all of the following requirements must be met:

Direct URL provided to CCR: \_\_\_\_\_ (example: adem.gov/ccr)  
Date published on internet: \_\_\_\_\_

Each bill contains information on how a customer may elect to continue receiving a paper copy of the CCR.

System has assessed customers' preferred delivery method prior to delivery of CCR.

Paper copy of CCR mailed to those customers who requested it. Date: \_\_\_\_\_

Good faith effort made to provide a copy of CCR to consumers who do not receive a bill or are known to not have access to the internet and/or electronic delivery of CCR (Complete #11 below).

A direct URL to the CCR is provided on each bill in a typeface at least as large as the largest type on the bill.

A direct URL to the CCR is included on all correspondence or notifications to customers.

The system shall send an email with a CCR-related subject line to inform customers of the availability of the CCR each year. A copy of the email shall be attached to this form.

If the CCR contains a violation, a short message to encourage reading the CCR shall be included above or near the URL.

10. For optional email instead of a customer mailer, all of the following requirements must be met:

CCR emailed to customer list. Date: \_\_\_\_\_

CCR mailed to customers not on email list. Date: \_\_\_\_\_

Customer email list is kept up-to-date.

For customers with undeliverable email addresses, a paper copy was sent. Date: \_\_\_\_\_

11. Good faith efforts to inform consumers who are not direct customers (check all that apply):

Copies of CCR sent to apartment complexes, large employers, public libraries, etc.

CCR posted in public locations such as government buildings.

CCR provided to local media.

Other (specify): \_\_\_\_\_

#### AUTHORIZED REPRESENTATIVE CERTIFICATION:

The community water system named above hereby confirms that its Consumer Confidence Report (CCR) contains all information required by ADEM Admin Code r. 335-7-14, was properly distributed to customers, and the appropriate notices of availability were given as specified on this form. Further, the system certifies that the information contained in the CCR is correct and consistent with the compliance monitoring data previously submitted to the Alabama Department of Environmental Management.

Name (please print): Mason Farley

Title: Well Operator Phone #: 3434682

Signature:  Date: 07/29/21

Please sign the certification above, and upload this form along with a copy of the CCR and supporting documents to eDWR (filetype: CCR) no later than June 30. If you have questions please contact your district inspector or the Drinking Water Branch at (334) 271-7773.



# Covington County Water Authority

## strives to provide a dependable and safe supply of water to all consumers.

MCL's are set at very stringent levels. To understand the possible health effects described for many regulated contaminants, a person would have to drink 2 liters of water every day at the MCL level for a lifetime to have a one-in-a-million chance of having the described health effect.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and in some cases, radioactive material and can pick up substances resulting from the presence of animals or from human activity.

Some people may be more vulnerable to contaminants in drinking water than the general population. People who are immuno-compromised, such as cancer patients undergoing chemotherapy, organ transplant recipients, HIV/AIDS positive or individuals with other immune system disorders, some elderly, and infants, can be particularly at risk from infections. Those at risk should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by call the Environmental Protection Agency's Safe Drinking Water Hotline (1-800-426-4791).

In our continuing efforts to maintain a safe and dependable water supply it may be necessary to make improvements in your water system. The costs of these improvements may be reflected in the rate structure. Rate adjustments may be necessary in order to address these improvements.

Thank you for allowing us to continue providing your family with clean, quality water this year. In order to maintain a safe and dependable water supply we sometimes need to make improvements that will benefit all of our customers. These improvements are sometimes reflected as rate structure adjustments. Thank you for understanding.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Covington County Water Authority is responsible for providing high quality drinking water but cannot control the variety of materials used in plumbing components. When your water has been sitting for

several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

Based on a study conducted by ADEM with the approval of the EPA, a statewide waiver for the monitoring of Asbestos and Dioxin was issued. Thus, monitoring for these contaminants was not required.

We at the Covington County Water Authority work around the clock to provide top quality water to every tap. Carefully follow instructions on pesticides and herbicides you use for your lawn and garden and properly dispose of household chemicals, paints, and waste oil. We ask that all our customers help us protect our water sources, which are the heart of our community, our way of life and our children's future.